

Intercultural training for diverse organizations

Workshop Title:	Intercultural training for diverse organizations		
Presenter:	Dr Ghada Angawi		
Target Audience	Employees at basic levels	Time Required	2-3 days of full time
Category:	<input checked="" type="checkbox"/> Corporate Culture	<input type="checkbox"/> Customer Loyalty	<input checked="" type="checkbox"/> Employee Engagement
	<input checked="" type="checkbox"/> Etiquette & Professionalism		<input checked="" type="checkbox"/> Process Improvement
Format(s):	<input checked="" type="checkbox"/> Live, Video Recorded	<input checked="" type="checkbox"/> eLearning only	<input checked="" type="checkbox"/> Blended Learning

WORKSHOP DESCRIPTION and EXPECTED LEARNING OUTCOMES:

Pre-workshop Assessments

This workshop has an optional additive of cultural Intelligence CQ. The assessment measures an individual's ability to adapt, learn and communicate with cultural differences in the workplace. If a group is taking this assessment, further team development skills through working with differences is introduced as the group get to compare each other's cultural diversity.

The workshop

In this workshop, participants get to:

1. Understand their own and their team's/colleague's cultural dimensions
2. Understand what leadership style they are most adaptive to.
3. Understand what it means to be effective across cultures.
4. Learn how to lead with CQ through four main competencies.
5. Determine the culture's level of tolerance in their organizations.
6. Discover the behaviors that will most effectively communicate what they wish to express.
7. Know what values and convictions they are unwilling to compromise regardless of the culture.
8. Map the cultural differences and look for how to use them to create better solutions.
9. Walk away with an action plan to develop their own global mindset
10. Learn to appreciate cultural differences in preparation for diversity and inclusion on a team and leadership level.

In essence, the workshop is customized to meet the needs of the group of participants and the main purpose is to develop their intercultural competence through CQ.

End of workshop assessment

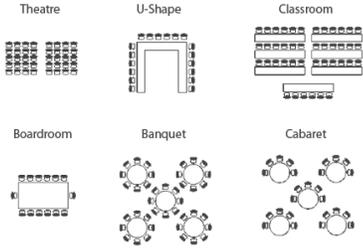
Another CQ is advised for people working across cultures after receiving the training and several coaching sessions. The purpose is to measure ROI and move the participant forward in their goals from the workshop. It also acts as a partnership for creative development of an individual participant.

PRESENTER BIOGRAPHY:

Dr Ghada Angawi has been training and coaching leaders in cross cultural organizations for the past 17 years. She started her career in training with Steven Covey as the facilitator of ‘the 7 habits of highly effective people’ and ‘what matters most’. She then spent years learning positive psychology and mastered NLP tools for coaching change. Her work in her doctoral thesis was focused on effective roles of leadership during strategic decision making in higher education organizations. She is a founding member for the International Coach Federation ICF in Saudi Arabia and an active member in Connecticut ICF chapter with an ACC credential. She is also an Emotional Intelligence EQ assessor and a CCA Cultural Intelligence (CQ) Center Advanced trainer and assessor CQ.

PREFERRED ROOM SETUP:

<input type="checkbox"/> Theatre	<input type="checkbox"/> U-Shape
<input checked="" type="checkbox"/> Banquet	<input checked="" type="checkbox"/> Cabaret
<input type="checkbox"/> Classroom	<input type="checkbox"/> Boardroom
<input type="checkbox"/> Other: Chairs and no tables freely flowing.	



PRESENTATION/MEETING ROOM REQUIREMENTS:

#	ITEM	#	ITEM	#	ITEM	#	ITEM
✓	Flipchart	✓	Markers		Presenter Mic	✓	Data/Video Projector
✓	Flipchart Stand		Whiteboard		Audience Mic	✓	Presenter Internet Access
	Podium	✓	Screen	✓	Power Strip	✓	Participant Internet Access
	Other Requirement(s):						